

Company overview





Name: Cyprus Telecommunications Authority (Cyta)

Creation date: approximately 1955

Number of employees: ~ 2.500

Core competences: Telecommunications Services, Telco Infrastructure, Network Connectivity (Terrestrial, Wireless, Satellite), Telco Expertise, Satellite Services Provider.

% Space Revenue: several million €

Key customers: Major Satellite Operators, Satellite Service Providers, International Agencies – mostly commercial revenues

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Space project(s) with ESA overview



Highlighted Space Project: "A Diversity System to enhance the availability of satellite links at Cyta's Teleports"

Purpose/ Goal of the project: Teleport diversity at the selected sites, enhance the availability of satellite links in Ku/Ka/Q bands, and improve Cyta's value proposition to its customers

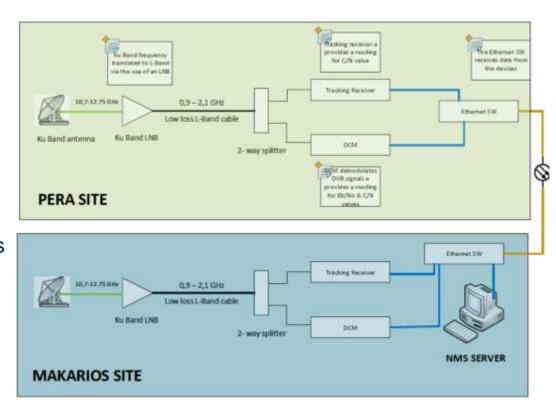
Keywords and key technologies: Diversity, High Availability Services, State-of-the-art Facilities

Target customers: Satellite Operators and Satellite Service Providers interested in high-availability services

Key successes to date: Successful completion of study, close collaboration with NTUA and start of hardware system implementation (TRL project maturity)

Key difficulties to date: Difficulties with software drivers for tr. Rec, commercial product availability for LNBS in Q

Other Space projects: 9th Call - "Enabling Cyprus for the European Earth Observation Ground Segment Operations".



Lessons Learnt/ Best Practices/ Shared Advice



Writing proposals:

- 1. The provided template and related training material are very helpful, follow them closely
- 2. Clear definition of scope, the requirements need to be clear with a methodology for validation
- 3. Clear definition of Work Packages, association with deliverables and schedule

Running ESA Activities:

- 1. Close collaboration with ESA project coordinators
- 2. Follow the suggested programme structure closely
- 3. Payments are closely associated with milestone delivery

Finding and Working with International Partners:

- 1. Capitalise on the diverse capabilities of suitable International Partners
- 2. Take advantage of the specialized knowledge of International Experts in selected fields
- 3. Cooperation counts, and offer opportunities to further engagement in other projects

Finding Customers and commercialisation:

- 1. ESA's involvement adds credibility and offers good publicity to the market
- 2. Contributes to ongoing Cyta commercial efforts
- 3. Collaborations can offer new business opportunities

Future plans – towards sustainable commercial services • •



Vision of the future for the company and the product (10yrs from now)

- Upgrade of Cyta's infrastructure in order to provide automatic switching between Teleport Suites based on pre-configured diversity criteria
- Expansion of the "Diversity product" to Customer Systems
- Attract International Customers that are interested in Premium Services and High Availability Links
- Expand Service Reach further to our Global Footprint

Key next steps to achieve this:

- 1. Resolve current issues with Hardware
- 2. Successful completion of the Call (test of diversity mechanism)
- 3. Perform first 'live' demo case with customers and data accumulation over time
- 4. Promotion of Diversity services to the International Markets